

I would like to share my experiences using Sorenson VRS. I have bladder cancer and in advanced stage. I need to make a lot of appts and see doctors and getting tested etc. Whenever I use Sorenson, it is a long long wait to get a VRS interpreter. Sometimes, I have to wait 20-30 minutes. I cannot wait that long. I wish I have to wait long then try to use other VRS company or vendor but I can't. Sorenson will not let me use other services. This is not right.

I thank you for reading this, Ramiro